

**SUTHERLAND
RESOURCE LIST FOR VIOLENCE & ABUSE 2007**

SERVICE	COMMENTS	CONTACT DETAILS
<i>Crisis Services</i> (24 hours /7 days week)		
Domestic Violence Helpline	<ul style="list-style-type: none"> • Advice, information and referral helpline for legal services, police, health, NGO's, child protection etc. 24 hours a day. • Can also arrange overnight accommodation if needed 	Ph: 1800 65 64 63
Department of Community Services (DoCS) Helpline	<ul style="list-style-type: none"> • Child abuse and neglect report line & child protection service state wide 	Ph: 13 36 27
Victims Services	<ul style="list-style-type: none"> • Victims of crime can receive support over the phone and may organise referrals • Assistance with compensation claims & sometimes organising paperwork for free counselling 	Victims Compensation Ph: 9374 3111 Victims Support Line Ph 9347 3000 TTY: 9374 3005 Freecall: 1800 633 063 Victims Compensation (DV) Ph:1800 069 054
Police		Ph: 000
Alcohol & Drugs Information Service	<ul style="list-style-type: none"> • State-wide call centre of the Alcohol and Drug Information Service (ADIS) a 24 hour telephone Helpline 	Ph: 9361 8000
<i>Interpreting Services</i>		
Translation & Interpreter Service	<ul style="list-style-type: none"> • National 24 hours service, provides interpreter service over the phone and the possibility to book interpreters on site • Does not provide interpreters for people who are deaf • Responsibility of the service provider to book the interpreter. 	Book on site: Ph: 131 450 1300 655 082

Health Care Interpreter Service	<ul style="list-style-type: none"> Provides interpreters – including sign language interpreters - to public hospitals, FPA and community health centres Responsibility of the service provider to book the interpreter. 	Ph: 9515 9500 Central Sydney & East Ph: 9515 3222 TTY: 93919900
Deaf Society of New South Wales	<ul style="list-style-type: none"> Provides sign language interpreters to GPs, specialists, allied health professionals (including psychologists and social workers) and private hospitals, as well as for training situations, meetings, conferences etc Video interpreting service available Responsibility of the service provider to book the interpreter. 	Ph: 8833 3611 TTY: 1800 893 885
Community Relations Commission	<ul style="list-style-type: none"> Provides interpreters – including sign language interpreters – to courts and police 	Ph: 1300 651 500
LOCAL SERVICES		
Department of Housing	<ul style="list-style-type: none"> Long waiting lists apply for Dept. of Housing accommodation. Women and children escaping domestic violence may apply for priority housing. 	General inquiries Ph: 1800 629 212 Miranda Ph: 9526 4700
Homeless Person's Information Centre	<ul style="list-style-type: none"> Provides a list of immediately available refuge/hostel emergency accommodation. Updated continuously 	Ph: 9265 9081 Freecall (exc. mobile) Ph: 1800234566 (9am – 10pm 7 days)
Women's Refuge Resource Centre	<ul style="list-style-type: none"> Central contact for 55 women's refuge centres in NSW providing support and accommodation for women and children escaping domestic violence. 	Ph: 96989777
Centrelink	<ul style="list-style-type: none"> Organising financial support takes from 14 to 28 days. Will organise referrals to community organisations. Social workers are available at Centrelink and can be seen by appointment. 	Family Assistance/ Parenting Payment: Ph: 136 150 Multi-lingual Services Ph: 131 202
Domestic Violence Liaison Officers	<ul style="list-style-type: none"> Domestic Violence Liaison Officers (DVLO's) are experienced in police/legal issues around domestic violence and are available at the following police stations; 	Sutherland Ph: 9542 0899 Miranda Ph: 9541 3899
Legal Services		
Domestic Violence Advocacy Service (DVAS)	<ul style="list-style-type: none"> State wide service that provides free legal advice in relation to domestic violence Available weekdays 9.30am- 4.30pm (Wed 9.30 – 12pm) 	Ph: 9637 3741 TTY: 1800 626 267 Freecall: 1800 810 784

Women's Legal Services	<ul style="list-style-type: none"> State wide community legal centre. Provides free telephone legal advice for women for all legal matters including domestic violence and family court matters 	Ph: 9749 5533 TTY: 1800 674 333 For Indigenous Women: 1800 639 784
Chamber Magistrate/ Registrar	<ul style="list-style-type: none"> Chamber magistrates provide free legal assistance/ information on ADVO's during business hours 	Kogarah Court Ph: 9589 6500 Sutherland Court Ph: 9542 0200
Southern Sydney Women's Domestic Violence Court Assistance Scheme	<ul style="list-style-type: none"> Court Assistance Schemes provide support and assistance for women who are victims of domestic violence and seeking redress through the courts 	Ph: 9589 1200
Legal Aid	<ul style="list-style-type: none"> Free face-to-face legal advice, generally one off, but in some situations may take the case on. Don't have a solicitor for legal matters with serious injuries 	Sutherland Legal Aid Ph: 9521 3733
Victims Services	<ul style="list-style-type: none"> Victims of crime can receive support over the phone and may organise referrals Assistance with compensation claims & sometimes organising paperwork for free counselling 	Victims Compensation Ph: 9374 3111 Victims Support Line Ph 9347 3000 TTY: 9374 3005 Freecall: 1800 633 063 Comp. vict. Dom. Viol. 1800 069 054
Intellectual Disability Rights Service	<ul style="list-style-type: none"> Legal information service for people with an intellectual disability. Available 2 - 5 pm Monday – Friday. 	Ph: 9318 0144

Welfare/ Support Services/Counselling

Sexual Assault Services	<ul style="list-style-type: none"> • Crisis and counselling Services 	East & Central Sydney Ph: 9515 3680 Southern Sydney Ph: 9350 2494
Health services	<ul style="list-style-type: none"> • Health services provide free counselling with social workers/psychologists for individuals, families and children. These are not crisis services and are appointment based. • A Domestic Violence Counsellor is also available and can be seen at Sylvania, Engadine, Menai Community Health Centre; Caringbah Women's Health and Information Centre and Sutherland Shire Family Support Centre, Jannali. • An Aboriginal Liaison Officer works between Sutherland and St. George Hospitals and provides a community based and hospital service for Aboriginal clients. 	Child and Family Health Team Engadine Community Health Centre Ph: 9520 4644 Child and Family Counselling Team Menai Community Health Centre (Intake) Ph: 9543 1111 Sylvania Community Health Centre (Intake) Ph: 9522 1000 Domestic Violence Counsellor Sylvania Community Health Centre Ph: 9522 1000 Aboriginal Liaison Officer Ph: 9540 7996 Mobile: 0410 476 852
Law Access NSW	<ul style="list-style-type: none"> • Is a free, phone service that provides mainly legal information, but also information about subjects such as health and housing. Use of interpreter is possible 	Ph: 1300 888 529 TTY: 1300 889529
Additional Services		
Additional Services for Aboriginal Women	<ul style="list-style-type: none"> • An Aboriginal Liaison officer works between Sutherland and St. George Hospitals and provides a community based and hospital service for Aboriginal clients • Aboriginal Community Liaison Officers (NSW Police) (Contact the police service for details of officers in the local area) • Mudgin-Gal Koori Women's Centre, (Chippendale) • Indigenous Women's Program, Women's Legal Resources Centre • Warringa Baiya- Aboriginal Women's Legal Centre (Stanmore) 	Ph: 9540 7996 Mob: 0410 476 852 Ph: 8835 9545 Ph: 9319 2604 Ph: 9391 2613 Freecall: 1800 639 784 Ph: 9569 3847 Freecall: 1800 686 587
Additional Services for Gays and Lesbians	<ul style="list-style-type: none"> • AIDS Council of NSW (Surry Hills), Lesbian Health Project Officer and counselling service. • Gay and Lesbian Legal Rights Service (Inner City Legal Centre, Darlinghurst) 	Ph: 9206 2000 Ph: 9332 1966

	<ul style="list-style-type: none"> Gay and Lesbian Counselling Service (Newtown) 	Ph: 8594 9596 Freecall: 1800 184 527
Additional Services for Older Women	<ul style="list-style-type: none"> Older Women's Network, (Millers Point) 	Ph: 9247 7046
	<ul style="list-style-type: none"> Crossroads Community Care Centre (Miranda) 	Ph: 9525 3790
Additional Services for Women from Culturally and Linguistically Diverse Backgrounds	<ul style="list-style-type: none"> Department of Immigration and Multicultural Affairs Domestic Violence Contact Officers 	Ph: 131 881
	<ul style="list-style-type: none"> Immigration Advice and Rights Centre, (Surry Hills) 	Ph: 9281 1609
	<ul style="list-style-type: none"> Immigrant Women's Speakout, (Harris Park) 	Ph: 9635 8022
	<ul style="list-style-type: none"> N.E.S.H. (Non- English Speaking Housing Women's Scheme- Fairfield) accepts referrals state-wide for low cost medium term supported accommodation 	Ph: 9726 7969